

Andria's Pet Salon Grooming Disclaimer and Waiver

Thanks for choosing Andria's Pet Salon. It is 100% VITAL that you read this entire waiver and disclaimer. It is long and tedious, however, it contains a lot of information that is needed prior to booking a mobile grooming appointment. Mobile Grooming has many different aspects than a normal grooming session of you dropping off your pet somewhere.

By scheduling an appointment with Andria's Pet Salon for Mobile Grooming, you understand and agree to the following

1. You may not leave during a MOBILE grooming appointment for any reason. Someone must always be there who is able to answer any and all questions I may have during the appointment.
2. You agree that I can live stream a calm grooming session with your pet or take pictures. I often do this to demonstrate how mobile grooming goes to other clients.
3. When filling out the pet profile you agree to be upfront BEFORE the appointment (by filling out the profile in full) about your pet's needs for grooming. DO NOT OMIT any information regarding your pet's behavior, any severe hair issues, or body condition (i.e. anxiety, mats, overweight, haircut needed). Any omission of such information prior to a scheduled appointment may result in an **extra charge of \$20 minimum** for needed time or immediate cancellation of services.
4. If you are aware of any severe anxiety for your pet's grooming, you agree to try calling your vet for any sedation recommendations.
5. **FEAR OF WATER** requires medication from your veterinarian.
6. Multi-pet discounts are not provided.
7. Vaccination history is required. All vaccines must be current 48 hours BEFORE your appointment. DA2PP, Rabies, & Bordetella vaccinations are required for mobile grooming.
8. **Appointment cancellations must be provided within 48 hours of scheduled appointment. Not providing 48 hours of notice for cancellations may result in no future scheduling allowed or a 50% deposit fee.**
9. **All pets over 50lbs may not be scheduled.** Please do not try to sneak a large dog into the van. Weight will be verified.
10. If you live in a gate community, you must provide the gate code 24 hours BEFORE the appointment.

11. Mobile grooming can be scheduled at apartments. **However, we will only meet at the front office or leasing office only at your appointment time.**
12. **YOU AGREE THAT WHILE I AM GROOMING, YOU WILL NOT KNOCK ON THE DOOR OR DISRUPT THE APPOINTMENT AFTER THE APPOINTMENT HAS BEGUN.** I have sharp scissors and am focusing on calming you pet. Any disruptions is not safe for your pet or groomer. Continuous knocking may result in IMMEDIATE CEASE of grooming and subject to FULL charge of the groom.
13. **Any special shampoo that you need me to use for MOBILE GROOMING ONLY (NOT SHOP GROOMING AT THE PHYSICAL LOCATION) will result in an additional \$5 charge.** This is because any medicated shampoo requires additional 10 minutes of bathing and any shampoo outside of mine may not be compatible with my blow dryer and may take extra time.
14. Not every pet sits still for grooming. I do everything possible to make sure no nicks or cuts are done on a pet. Nicks MAY happen and this is a result of your pet not sitting still or moving too quickly. If your pet does not sit still for an appointment or is too sporadic, grooming may stop immediately with the best job done at 100% the price of the full groom if necessary. However, this is EXTREMELY less likely if your pet is regularly groomed either with me or someone else.
15. Any pet that is severely matted will automatically be shaved down. Please research matting prior to this appointment if you are unsure. Matted pets are subject to an additional \$5-\$6 charge for post-grooming skin care.
16. **Any pet that is severely matted will incur an additional \$30 fee.**
17. **ANY double coated breed over 30 lbs that needs a shave down will automatically incur an additional \$30 fee.**